



Camera World Company

700 N.E. 55th Avenue  
Portland, Oregon 97213

Mr. Edward F. Morrison, President  
TMC Management Engineers, Inc.  
333 South State Street, #102  
Lake Oswego, Oregon 97034

Dear Ed,

Our experience with your firm in the past has always been very professional and competent. So, when we needed consulting expertise to set up our new warehouse and coordinate our move into our new corporate headquarters, we turned again to your company. We did not want to leave anything to chance in a project this important and complex.

This assignment posed many challenges including the need to operate our business every day through the move process. In addition, we were vacating an old and complicated warehouse system with many flow restrictions and bottlenecks.

With your guidance, things proceeded without a hitch. The set up and move process was very well organized. In fact, we actually finished ahead of schedule with our warehouse up and running and our corporate staff moved into their new offices. I am particularly pleased that this all happened in spite of a nationwide UPS strike and delays in delivery of some of our warehousing equipment.

Again, as you have done in the past, you have helped us succeed in the face of huge challenges. Thanks for everything.

Sincerely,

A handwritten signature in dark ink, appearing to read "W. Mulvey", written over a horizontal line.

Walt Mulvey  
Chief Operating Officer