



19855 SW 124th Ave.
Tualatin, Oregon
97062-8007
503/692-3322
WATS:
1/800/926-7103
FAX:
503/691-5169

Mr. Edward F. Morrison, President
TMC Management Engineers
333 South State Street, #102
Lake Oswego, OR 97034

Dear Ed:

I would like to express my appreciation for the job your team has done for our company. This program has been a rewarding success.

Your warehouse design and organization has improved our material handling and storage techniques. The new racking plan is almost complete and is already helping our personnel move product in a more efficient manner.

The manufacturing process at CMI has never run smoother. Managers and supervisors are now planning and controlling manufacturing at every stage in the process. They are very pleased with the work you have done. This is a direct result of the system you designed, and the patient one-on-one training you have given to our managers. The results speak for themselves. Our production is increasing and our costs are under control. The annualized savings are running at over twice the fees you charged and productivity has increased an average of 51.3%.

Again, thank you for the professional manner in which your staff implemented this program. I am sure the systems will continue to help our managers control costs and improve productivity well into the future.

Sincerely,

LUMBER PRODUCTS
An Employee Owned Company

Peter Hall
President

PH/dn